

Visiting the Amsterdam Exchange Experience

Is there a cloakroom?

Yes, we have a cloakroom available free of charge. Use of the cloakroom is compulsory. It is not allowed to wear coats and jackets during the tour.

Do you have lockers?

Yes, lockers are available free of charge. Visitors are not permitted to carry bags or other items indicated by the Amsterdam Exchange Experience during the tour. These items must be stowed in a locker before the tour starts.

Photo's

You will be allowed to take photographs, provided that you respect the privacy of others. However, you are not allowed to take photographs of the exchange floor. Amsterdam Exchange Experience will make photographs of you and other visitors during the trading simulation, and these will be distributed among individual members of your tour group.

Identification

All individuals participating in the tour must have proof of identification (passport, ID card or driving licence). If you are unable or unwilling to do so, we cannot admit you to the tour.

Privacy

Are my credit card details stored in a database?

Your credit card details are not stored in a database. The payment takes place in a secure payment environment.

What should I do if I have questions or complaints?

Questions or complaints

To whom can I address questions or complaints?

If you have questions or complaints, you can e-mail aee@euronext.com.