
Operational Notice

20 July 2018
ON_38/2018

MOTI4U – Technological upgrade

For the attention of:

DCPs

Priority:

HIGH

Re:

MOTI4U – Technological upgrade

Dear Client,

We are pleased to inform you that as part of our constant efforts to adopt cutting-edge technologies to provide our services and meet the highest security standards we will be migrating the MOTI4U platform to the 2016 version of Windows.

The infrastructure upgrade will extend to all services accessible from this platform (MT-X, X-TRM on line, CLIMP and X-COM Web): only technological/infrastructure modifications will be made, without any functional modifications.

The current plan calls for a testing period in the external TE test environment in November with the aim of transferring the new architecture into production in mid-December 2018. The guidelines for tests, including further details regarding the functions to be tested, will be published as soon as possible.

Below we provide the compatibility matrix of the software needed to continue to use the Services offered via the MOTI4U platform.

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Compatibility matrix

Browsers supported by the new platform:

Client OS	Browsers supported
Windows	Internet Explorer 11 (not Enterprise Mode) Edge Firefox Chrome
Non-Windows	Firefox Chrome Safari

NB: Internet Explorer 10 (and earlier versions) will no longer be supported.

Versions of Microsoft Office supported by the new platform:

Office version	Supported applications
Office 95	Word, MS Project, and Excel 95
Office 97	Word, Excel, MS Project, and PowerPoint 97
Office 2000	Word, Excel, MS Project, and PowerPoint 2000
Office 2003	Word, Excel, MS Project, and PowerPoint 2003
Office 2007	Word, Excel, MS Project, and PowerPoint 2007
Office 2010	Word, Excel, MS Project, and PowerPoint 2010
Office 2013	Word, Excel, Visio, and PowerPoint 2013
Office 2016	Word, Excel, Visio, and PowerPoint 2016

Please use the following contact addresses for any support requests:

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